

## Services

# CX Hub

Creates prompts in seconds, using advanced natural language processing (NLP) algorithms.

The Premier CX Hub is a secure portal designed to give you flexibility, control and reassurance that at any time of the day or night, you can create emergency messages and deploy them in seconds.

This cutting-edge software uses advanced natural language processing (NLP) algorithms and machine learning to generate high-quality, human-like speech in multiple languages.

The text to speech (TTS) platform is a powerful tool that makes it easy to create multilingual telephony prompts. Whether you're looking to make urgent amendments or want to provide clear and concise information in times of emergency, this platform is the perfect solution.

- **24-hour access** and managed access rights
- **AWS hosted** for high levels of reliability and scalability
- Cloud archive for all recordings and scripts
- User-friendly interface with real-time playback
- **Flexible pricing** options
- 2-factor authentication for increased security and protection



**“Using the CX Hub gives us the flexibility to order prompts 24/7 - they are ready in minutes, so this enables us to have professional recordings created at the moment we need them”**

Dawn Cronogue, Brakes